Welcome to the first “fact sheet” for the competency program. These sheets provide space for competency team leaders to tell you about teaching and assessment results in the competency program.

Lori McCallister, public speaking coordinator, recommends her book *A Pocket Guide to Public Speaking* by Dan O’Hair, Hannah Rubenstein, Rob Stewart. Students are all using this book in the PS class.

Robin Fife, civility coordinator, reports that there are 10 courses teaching civility, 11 courses teaching self-knowledge, and 10 courses teaching ethics of social responsibility as part of their curriculum. The business and SVLN faculty are doing interesting activities:

- **Team evaluation of small group members who are ranked 1-10 for each civility criteria.** The results are considered in students final grade - BUSN 446.
- **Critical reflection journals relate SK criteria to experiences - SVLN Courses.**
- **ESR criteria are used in case studies - BUSN 305.**

Several faculty members attended a critical analysis workshop at the ACA (Appalachian College Association Conference). They discussed John Bean’s *Engaging Ideas* in a first session and addressed teaching issues in a second session with Dr. Ed Neal, Director, Center for Teaching and Learning at UNC-CH.

John Bean’s *Engaging Ideas* is in the Tusculum library.